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Your satisfaction is important to us. We want to provide you with unparalleled service and are continually looking for ways to enhance our performance. In order to do this, we need to know what you think about doing business with us. Please take a few minutes to complete this survey and mail it back to us in the postage paid envelope provided.

The results of this survey will help us improve our service and thus increase our value to you as a partner in achieving your financial objectives.

This survey relates primarily to your experience with us during the tax return preparation process. Feel free to make additional comments about your experience with CoxHollida LLP at the end of the survey. Thank you in advance for your time.

	<u>Exceeded Expectations</u>	<u>About As Expected</u>	<u>Needs Improvement</u>
Tax return was delivered in a timely manner.	<u>✓</u>	<u> </u>	<u> </u>
If there was to be a delay in delivery of my tax return, I was notified.	<u>N/A</u>	<u> </u>	<u> </u>
Staff members were available when I called.	<u>✓</u>	<u> </u>	<u> </u>
Staff members were prompt in returning my phone calls.	<u>✓</u>	<u> </u>	<u> </u>
The filing instructions were clear and helpful.	<u>✓</u>	<u> </u>	<u> </u>
Services were commensurate with fees billed.	<u>✓</u>	<u> </u>	<u> </u>

Rank the importance you place on each of the qualities of a CPA firm (1= most important, 5= least important)

Range of services offered	<u>5</u>
Timeliness	<u>3</u>
Fees	<u>4</u>
Personal attention/relationships	<u>1</u>
Technical expertise	<u>2</u>

Additional Comments: I am delighted with your services!
and availability to help me to create
a financial framework to go with my business
and personal affairs. Your knowledge &
expertise has been invaluable! Thank you!